

R360 - Steps to review all clients in one go

1 Click the Grey button to Review all clients in a single guided flow.



The screenshot displays the R360 dashboard interface. At the top, there are three circular indicators: a blue circle with '31' for 'Patients on therapy out of 69', a red circle with '8' for 'Patients with high risk alerts', and an orange circle with '1' for 'Patient with medium risk alerts'. To the right, there are two buttons: 'Review 16 of 31 patients' (highlighted with an orange circle) and 'Review 9 of 11 at-risk patients'. Below these, there are filters for 'covery360' (Un-assigned), 'Therapy Status' (Yet to start, Ongoing, Completed, Discontinued), 'Gender' (M, F, O), 'Sort by: Risk Level', 'Sites' (CyberLiver 2.0 HVT), and a 'Refresh' button. The main area shows a list of patient cards. Each card displays 'ss (Overall)', 'Progress (Last 5 days)', 'Alcohol use (Units)', 'Cravings summary (Overall)', and 'Goal performance'. The first card shows a 'High risk of Relapse' alert, while the others show 'High risk of Disengagement' alerts. The 'Review 16 of 31 patients' button is highlighted with an orange circle.

2 Complete the review of the client or use the next icon to move to next client.

6, 03:28 a.m. 31 Patients on therapy out of 69 8 Patients with high risk alerts 1 Patient with medium risk alerts

Light 1804476332 Therapy details Day 93 of 180 AC251208054453 Inactive

refresh < Feb 7 Sat Feb 8 Sun Feb 9 Mon Feb 10 Tue Feb 11 Wed Feb 12 Thu Feb 13 Today > Date

ights Treatment plan Health questionnaires Personalization Communication desk Breath checks Progress calendar

Breath check adherence No schedule

47% Overall 10/19 Times skipped 0% Last 7 days 0/0 Times skipped

at 7 days Not active

Drinks units No change

5 0 7 7 7 7 7 7 7 7

Risks

Risk of disengagement (Last 7 days) High

H M L 07 Feb 08 Feb 09 Feb 10 Feb 11 Feb 12 Feb 13 Feb

Patient did not use the app for 3 or 4 continuous days

Risk of relapse (Last 7 days) High

H M L 07 Feb 08 Feb 09 Feb 10 Feb 11 Feb 12 Feb 13 Feb

Disengaged for 8 days continuously

Risk of increased drinking (Last 7 days) Low

H M L 07 Feb 08 Feb 09 Feb 10 Feb 11 Feb 12 Feb 13 Feb

No risk insights are available

Recommended actions

Call Andrew to discuss his recent cravings and plan strategies to handle them

Patient 1804476332 Log call time (in minutes) 1 3 5 10 15 Type

Carer

Send a nudge to the patient

No messages here yet

3 Complete reviewing all the clients by navigating one by one

47% Overall 10/19 Times skipped 0% Last 7 days 0/0 Times skipped

at 7 days Not active

Drinks units No change

5 0 7 7 7 7 7 7 7 7

Medication adherence No schedule

No medication schedule is available

Review notes (max limit - 1200 characters) 0/1200

Enter here

Heads up

Do you want to review next patient without saving your clinical review?

Stay here Review next patient >

Recommended actions

Call Andrew to discuss his recent cravings and plan strategies to handle them

Patient 1804476332 Log call time (in minutes) 1 3 5 10 15 Type

Carer

Send a nudge to the patient

No messages here yet

Recommended nudge 1 of 6

Hi Andrew, it's been a while since your last check-in. Re-engaging can make a big difference

Clear Send

Mark as reviewed

Exit review Review next patient >

4

[Click here.](#)

[illegible]

5

[Click here](#) Exit the review flow.

Breath check adherence Very low

0% Overall
36/36 Times skipped

0% Last 7 days
7/7 Times skipped

Drinks units No change

W1 W2 W3 W4 W5 W6

Medication adherence No schedule

No medication schedule is available

Risk of relapse (Last 7 days) Medium

07 Feb 08 Feb 09 Feb 10 Feb 11 Feb 12 Feb 13 Feb

Patient did not use the app for 3 or 4 continuous days

Risk of increased drinking (Last 7 days) Low

07 Feb 08 Feb 09 Feb 10 Feb 11 Feb 12 Feb 13 Feb

Disengaged for 4 continuous days in the last 7 days

Review notes (max limit - 1200 characters) 0/1200

Enter here

☒ Mark as reviewed