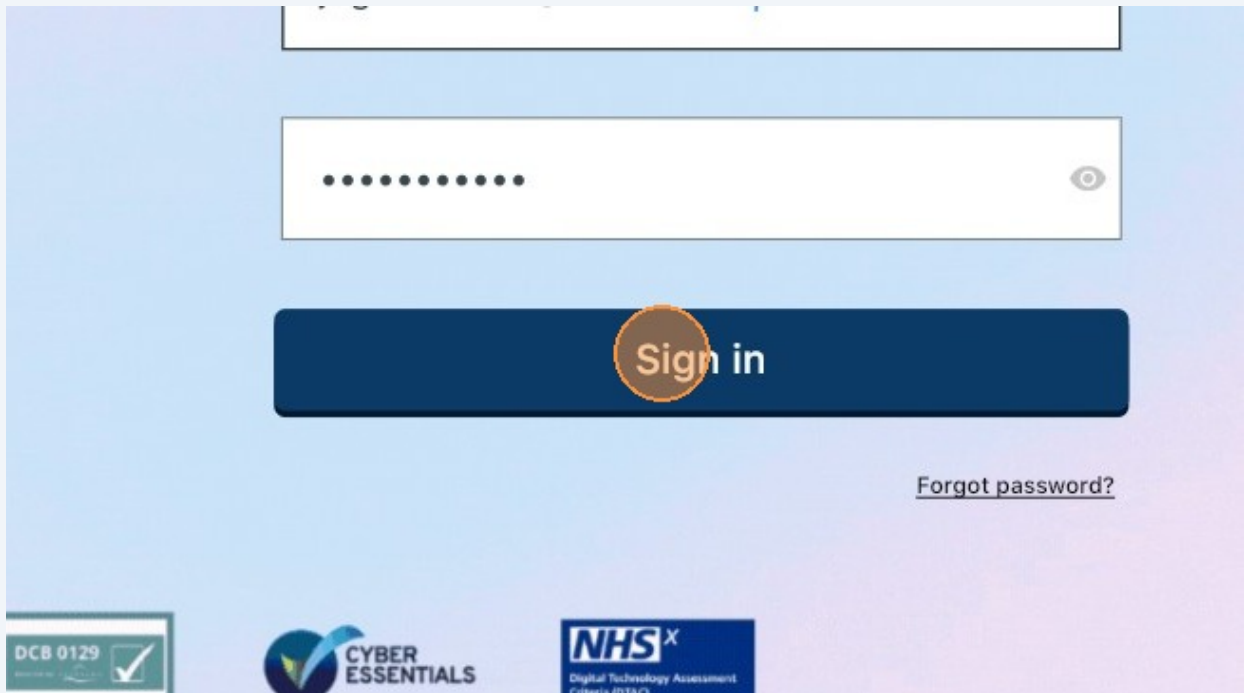


R360 - Reviewing a client at "Risk"

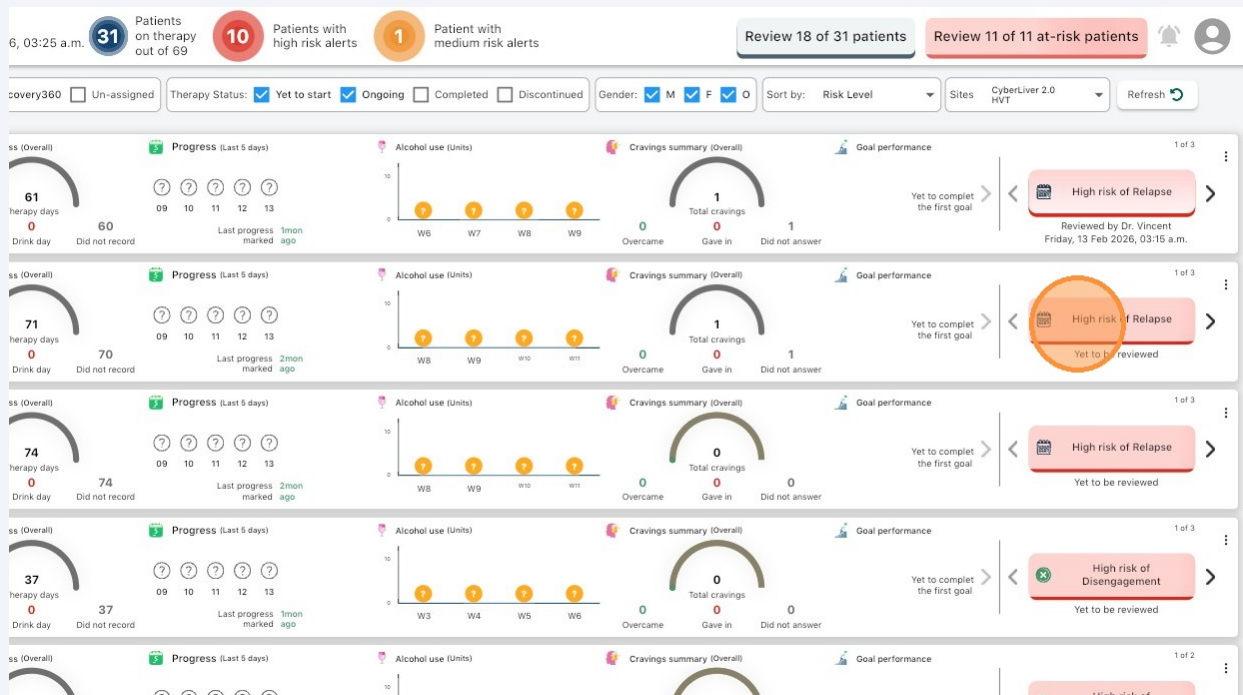
1

Sign in to the dashboard using your credentials at <https://recovery360.cyberliver.com>

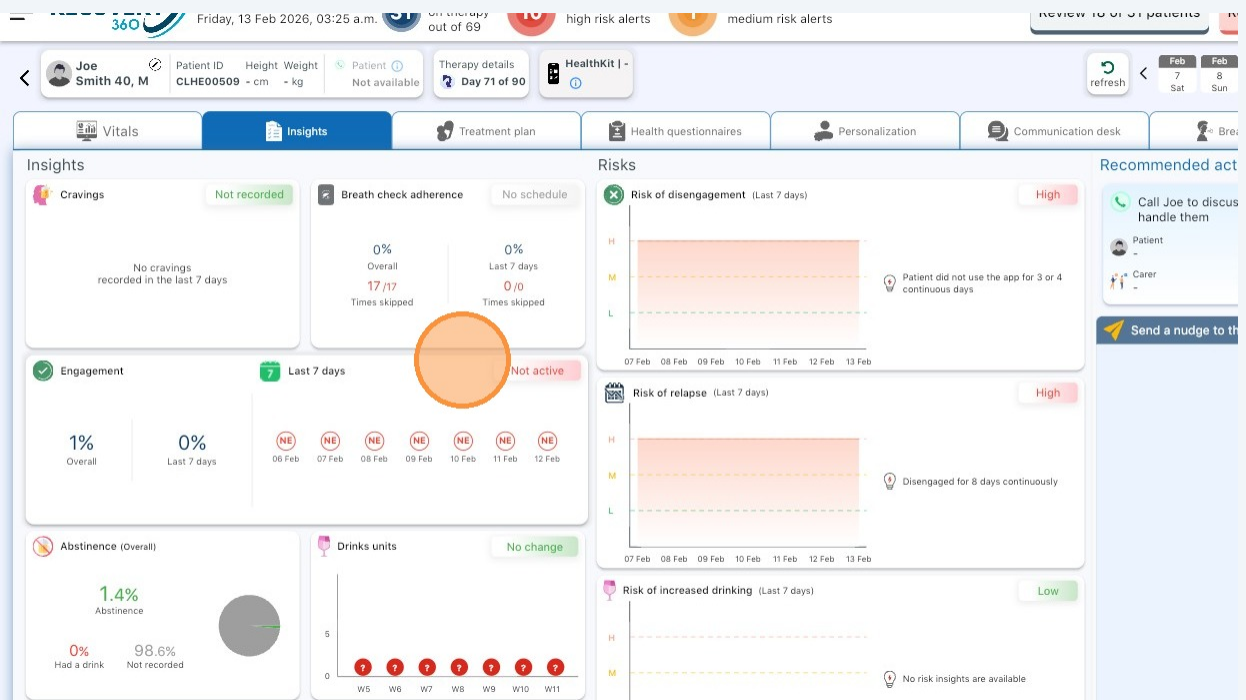


The screenshot shows the sign-in interface for the Recovery360 dashboard. It features a light blue background with a white header bar. Below the header, there are two input fields: a username field and a password field. The password field is masked with dots and includes a toggle icon (an eye) to show or hide the password. Below the password field is a dark blue 'Sign in' button. To the right of the button is a link that says 'Forgot password?'. At the bottom of the page, there are three logos: 'DCB 0129' with a checkmark, 'CYBER ESSENTIALS', and 'NHSx Digital Technology Assessment Criteria (DTAC)'.

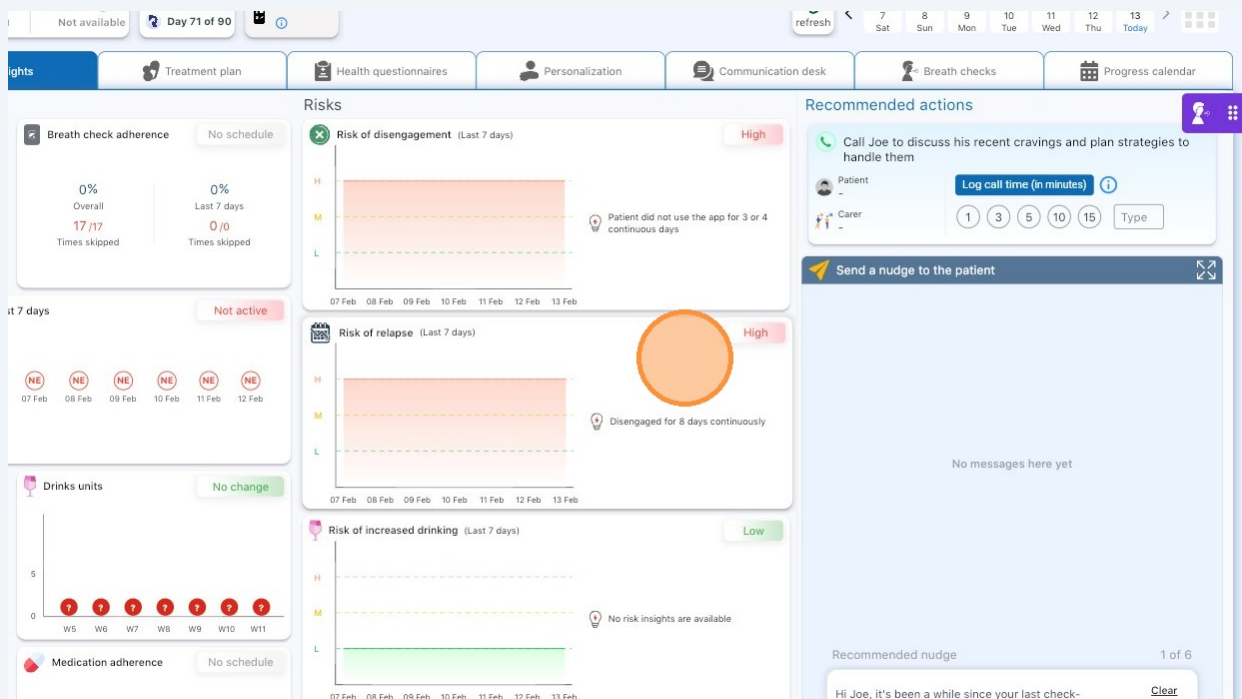
2 Click on the "Red risk button" for the client whom you want to review



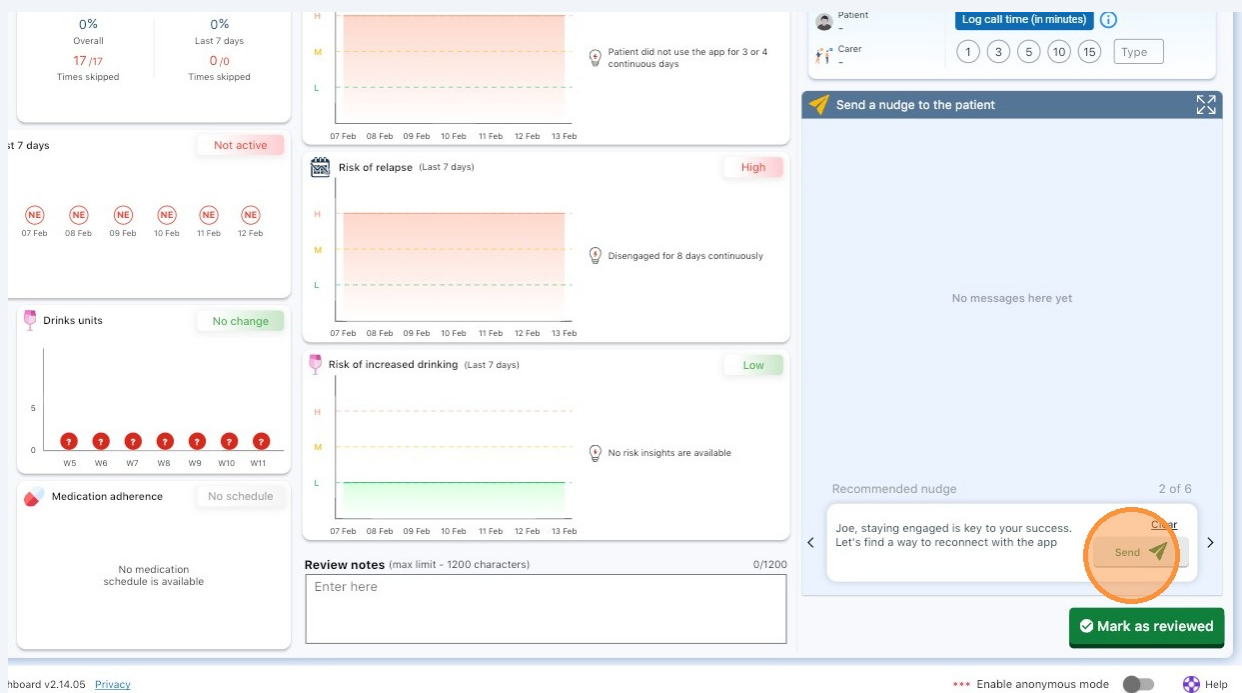
3 Understand the "Usage and Behaviour Insights"



4 See the explainability for the risks flagged



5 Choose from pre-defined motivational messages to send to the client - edit the messaging if required



6 Add notes about the review to save the review

The screenshot displays the CyberLiver dashboard for a patient named Joe. The dashboard includes several key metrics and charts:

- Overall Status:** 0% Overall, 17/17 Times skipped. Last 7 days: 0% Last 7 days, 0/0 Times skipped.
- Risk of relapse (Last 7 days):** High risk. Disengaged for 8 days continuously.
- Risk of increased drinking (Last 7 days):** Low risk. No risk insights are available.
- Drinks units:** No change. Chart shows 0 units for W5 through W11.
- Medication adherence:** No schedule. No medication schedule is available.
- Review notes:** A text input field with a character limit of 1200. A red circle highlights the "Enter here" prompt.
- Right Panel:** A "Send a nudge to the patient" button and a "Log call time (in minutes)" dropdown menu with options 1, 3, 5, 10, 15.

At the bottom, the footer indicates "beriver CyberLiver dashboard v2.14.05" and "Enable anonymous mode".

7 If you had a phone conversation with the client - please log the time you spent here

The screenshot displays the CyberLiver dashboard for a patient named Joe. The dashboard includes several key metrics and charts:

- Overall Status:** 0% Overall, 17/17 Times skipped. Last 7 days: 0% Last 7 days, 0/0 Times skipped.
- Risk of relapse (Last 7 days):** High risk. Disengaged for 8 days continuously.
- Risk of increased drinking (Last 7 days):** Low risk. No risk insights are available.
- Drinks units:** No change. Chart shows 0 units for W5 through W11.
- Medication adherence:** No schedule. No medication schedule is available.
- Review notes:** A text input field with a character limit of 1200. A red circle highlights the "Enter here" prompt.
- Right Panel:** A "Send a nudge to the patient" button and a "Log call time (in minutes)" dropdown menu with options 1, 3, 5, 10, 15. A red circle highlights the "5" option.

At the bottom, the footer indicates "beriver CyberLiver dashboard v2.14.05" and "Enable anonymous mode".

8 Click "Mark as reviewed" to complete the clinical review for the client

The screenshot shows a clinical dashboard for a patient named Joe Smith. The dashboard is divided into several sections:

- Top Left:** Summary metrics showing 0% overall and 0% last 7 days for a specific metric, with 17/17 times skipped.
- Top Right:** A section for logging call time in minutes, with a dropdown menu showing 1, 3, 5, 10, and 15 minutes.
- Middle Left:** A section for 'Drinks units' showing a 'No change' status and a chart with 7 data points.
- Middle Right:** A section for 'Medication adherence' showing 'No schedule' and a note that no medication schedule is available.
- Bottom Left:** A section for 'Cravings' showing 'Not recorded' and a note that no cravings were recorded in the last 7 days.
- Bottom Center:** A section for 'Engagement' showing 1% overall and 0% last 7 days, with a 'Not active' status.
- Bottom Right:** A section for 'Abstinence (Overall)' showing 1.4% abstinence, with 0% had a drink and 98.6% not recorded.
- Right Side:** A section for 'Risks' showing 'Risk of relapse' (High), 'Risk of disengagement' (High), and 'Risk of increased drinking' (Low).
- Bottom Right:** A section for 'Recommended act' showing a message to Joe and a 'Mark as reviewed' button highlighted with a red circle.

9 Click here navigate back to landing page

The screenshot shows a clinical dashboard for a patient named Joe Smith. The dashboard is divided into several sections:

- Top Left:** Summary metrics showing 0% overall and 0% last 7 days for a specific metric, with 17/17 times skipped.
- Top Right:** A section for logging call time in minutes, with a dropdown menu showing 1, 3, 5, 10, and 15 minutes.
- Middle Left:** A section for 'Drinks units' showing a 'No change' status and a chart with 7 data points.
- Middle Right:** A section for 'Medication adherence' showing 'No schedule' and a note that no medication schedule is available.
- Bottom Left:** A section for 'Cravings' showing 'Not recorded' and a note that no cravings were recorded in the last 7 days.
- Bottom Center:** A section for 'Engagement' showing 1% overall and 0% last 7 days, with a 'Not active' status.
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- Bottom Right:** A section for 'Recommended act' showing a message to Joe and a 'Mark as reviewed' button highlighted with a red circle.